



convergence


a definite solution



Convergence Industry B.V.

Privacy Statement

www.convergence.com

 convergence <small>a definite solution</small>	Subject: Privacy Statement	By: P. van Berkum		
		First issue: 22/5/2018		
		Revision date: -5/9/2018		
		Doc nr. AL-I-001	Pag.: 2 - 5	Rev.: 1.0

1 INTRODUCTION

In this privacy statement we will tell you everything you need to know about the way your personal data is collected and used. We will explain where your data is stored and for which purposes it will be used. In addition, you will also find your rights with regard to your personal data and how you can make use of these rights.

We reserve the right to modify this Privacy Statement at any time. You should check this Privacy Statement periodically for changes.

2 THE COMPANY

In January 2010 Convergence was founded as a spin-off company from Twente University (NL). Ever since, Convergence specialized in the design and manufacturing of a wide range customized liquid and gas handling systems for laboratory and industry purposes.

There are situations in which your data is collected by Convergence Industry B.V.. We would like to inform you what is being done with your data and how you can indicate your wishes regarding this topic.

If you are uncomfortable about the use of your data by Convergence Industry B.V., please feel free to let us know:

Convergence Industry B.V.
 Josink Kolkweg 23
 7545 PR ENSCHEDE
 +31 (0)53 461 55 57


info@con-vergence.com
www.con-vergence.com

3 PURPOSE

Data is collected for a number of purposes by Convergence Industry B.V.. These purposes are explained below.

3.1 NEWSLETTER

Convergence Industry B.V. sends newsletters by e-mail. These newsletters are on one hand commercial and on the other hand focused on sharing information. Your e-mail address will only be used if explicit permission has been given digitally or verbally. Convergence Industry B.V. offers the possibility to unsubscribe at any given moment.

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3.2 CONTACT

Your data will be collected when you filled out the contact form on our website or when you hand over your business card to one of Convergence's employees. In order for Convergence Industry B.V. to make you an offer or contact you as requested, the following information will be stored:

- Company name
- First and last name
- Gender
- Function
- E-mail address
- Phone number
- Address

In addition to the above mentioned data, we will also list the subject and moment of first contact.

3.3 VISITORS

In the context of security and hospitality, Convergence Industry B.V. will process personal data of its visitors. The following information will be processed:

- Company name
- First and last name
- Time of arrival
- Time of departure

3.4 ANALYTICS


With the help of Google Analytics, Convergence Industry B.V. collects data to improve the website. This only concerns data that is not tied to your personal data and reports on how visitors use the website, such as duration of your visit or the pages you have visited.

3.5 COOKIES

The Convergence website uses cookies to:

- make it possible to operate the website
- make it possible for Convergence Industry B.V. to collect anonymous information about visitors behavior on the website

The data collected via these cookies will not be used to identify individual persons and shall not be used for any other purposes than mentioned above.

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4 THIRD PARTIES

Convergence Industry B.V. will not sell your data to third parties and will only provide data to third parties if this is necessary for the execution of an agreement, to comply with legal obligations or for marketing purposes as mentioned in chapter 3 of this statement.

Convergence Industry B.V. will conclude an agreement with companies that process your data in our assignment to ensure the same level of security and confidentiality of your data. Convergence Industry B.V. remains responsible for these processing operations.

5 STORAGE PERIOD

Your data will be retained for a certain period of time by Convergence Industry B.V., but no longer than necessary for carrying out activities, unless a statutory regulation prescribes otherwise.

5.1 NEWSLETTER

Your e-mail address will be stored for newsletters. The storage of your e-mail address for this purpose is for an indefinite period of time. You can unsubscribe at any given moment by using the link at the bottom of the newsletter or by sending an e-mail to: info@convergence.com.

5.2 CONTACT

When you filled out the contact form on the website or when you hand over your business card to one of Convergence's employees, data is stored on the e-mail server and/or CRM software of Convergence Industry B.V.. This data is stored for a maximum of 5 years.

5.3 VISITORS


Data will not be retained longer than necessary for execution of activities with a maximum period of 6 months.

5.4 ANALYTICS

Data collected by Google Analytics on the website of Convergence Industry B.V. are anonymous. This data is stored for an indefinite period of time.

6 SECURITY

Convergence Industry B.V. takes the protection of your personal data seriously and has appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of misuse, please send an e-mail to info@convergence.com

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7 RIGHTS

Requests regarding access, rectification, erasure, cancellation of consent or objection to the processing of your personal data can be send to info@con-vergence.com. Execution of these rights are only possible when a copy of a passport is send whereby photo, numbers at the bottom of the passport, ID-number and social security number are made illegible. You will receive a response within a week.

7.1 ACCESS TO PERSONAL DATA

You have the right to receive your personal data upon request from Convergence Industry B.V. at all times. You will receive an overview of your data by sending an e-mail or by calling Convergence Industry B.V. by phone.

7.2 RECTIFICATION OF PERSONAL DATA

You have the right to obtain the rectification of inaccurate personal data by Convergence Industry B.V..

7.3 ERASURE OF PERSONAL DATA

You have the right to obtain the erasure of personal data if you do not want Convergence Industry B.V. to use your personal data any longer.

7.4 OBJECTION TO PROCESSING PERSONAL DATA

You have the right to object at any time to processing of personal data by Convergence Industry B.V.. Convergence Industry B.V. shall no longer process your personal data unless compelling legitimate grounds for the processing are demonstrated.

7.5 RESTRICTION OF PROCESSING PERSONAL DATA

You have the right to obtain the restriction of processing personal data by Convergence Industry B.V..

7.6 DATA PORTABILITY OF PERSONAL DATA

You have the right to receive personal data in a structured, commonly used and machine readable format and will also have the right to transmit those data to another party of your choice.

7.7 COMPLAINT ABOUT USE OF PERSONAL DATA

You have the right to file a complaint if you believe that Convergence Industry B.V. is not handling your data correctly.